



**Conditions for optional 5-year warranty on LED products of
INLIGHT GmbH & Co. KG, Otto-Hahn-Strasse 7, 46569 Hünxe.**

Inlight products are engineered and manufactured based on the respective applicable standards and following strict quality criteria.

Inlight supplies exclusively to commercial customers to which these conditions apply. Legal warranty claims are not affected by these warranty conditions.

Upon entering into a corresponding agreement, Inlight grants a chargeable 5-year manufacturer warranty on Inlight LED products.

Inlight guarantees, according to the conditions below, that during a warranty period of five years from the date of invoicing, Inlight products are free from manufacturing and material defects when used as intended.

The warranty applies exclusively under the condition that the products are used in conformity with the required product and application specifications, e.g. data sheet, product catalogue and the like and were installed and commissioned professionally, according to the installation and operating instructions enclosed with the product.

The threshold for temperatures and voltages specified in the product and application specifications must not be exceeded, the product must not be subjected to mechanical and/or chemical stresses other than those intended.

The warranty exclusively covers product failures caused by proven material, design or production defects as well as failure rates exceeding the mean rated failure rate. For electronic equipment or components such as LED modules, the mean rated failure rate is 0.2 % per 1,000 operating hours if the mean rated service life and rated failure rate of a device or component are not otherwise defined in the product and application specifications.

The customer is obligated to notifying Inlight of the warranty case within 30 days after detecting the defect in writing and with providing the associated order or invoice number and appropriate proof about the defect occurred. If necessary for assessing the cause of the fault, customer and Inlight shall agree, e.g. to make defective luminaries completely available to Inlight. If it should become apparent after examining the product that a warranty case has occurred, it is up to the assessment of Inlight to repair the defective product, replace it by an equivalent product or to grant a price reduction or credit memo.

Any substitute products or parts may contain new or recycled materials which are equivalent to new products or parts in regard to performance and reliability. In the event the original product is not available, the replacement product may differ in regard to dimensions and design from the original product. "Recycled materials" are parts or products that are used or overhauled and not new. Although such parts or product are not new, the condition after overhaul or repair is like new in regard to performance and reliability. The functionality of all replacement products or parts is equivalent to that of the product or part to be replaced. Inlight guarantees that replacement products or parts do not exhibit any material defects or manufacturing deficiencies for the remaining time of the applicable warranty period for the product being replaced or into which they are installed.

The warranty does not apply to

- a) all ancillary costs incurred in the context of defect correction, such as mounting and removal, installation transport or the faulty and the repaired or new product, disposal, travel time, lifting devices, scaffolds as well as damages and consequential damages.
- b) light current reduction of the LED lighting element*¹
- c) monitoring/mixed operation modules or monitoring/mixed operation function in combined LED converters*²
- d) wearing parts such as batteries*³, computers and servers (including hard drives), software defects, etc.
- e) plastic parts
- f) colour shifts of LED modules and change of lighting properties compared to the original product.

The warranty becomes void immediately if modifications or repairs were made to the product without written authorisation or the product is installed improperly or by non-qualified personnel. Warranty also becomes void immediately for products where the serial number was damaged, modified or removed.

Inlight does not assume any liability beyond this manufacturer's warranty.

German law, with exclusion of the conflicts of laws, shall exclusively apply. Application of the UN sale of goods law is exclusively ruled out. The registered office of Inlight GmbH & Co. KG is the place of jurisdiction for all disputes from these warranty conditions.

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*¹ Optionally, a warranty on a maximum light current reduction of the LED lighting element after 5 years by 20% to 80% (L80) can be purchased. The nominal failure rate shall be allowed for again (L80B10).

*² When calculating the costs for the respective 5-year warranty, the net order value/net sales is used as basis, where this may also include the costs for monitoring/mixed operation modules or the monitoring/mixed operation function in LED converters. It shall be expressly explained that the percentage was reduced internally when calculating the warranty rate to compensate for the costs possibly included in the calculation basis for the modules mentioned above.

*³ With the PREMIUM variant of the 5-year warranty, the batteries are included in the warranty scope. The nominal failure rate shall be allowed for again (B10).